

It has come to our attention that various individuals and organizations have contacted people offering false employment opportunities in the name of Pinnacle. Such scams are fraudulent and intended to steal from the victims. We have taken this matter seriously and notified appropriate legal authorities in an effort to stop fraudulent schemes using the Pinnacle name. By making you aware of this, we hope to avoid and ultimately stop victims from falling for this scam.

If you are contacted by someone whom you suspect may not be appropriately representing Pinnacle, please email: reportfraud@pinnacleliving.com. Please forward the original email that you received that includes the original subject line and complete header information.

Do not send resumes or applications to that email address as it will not be reviewed or considered. If you wish to apply for a job, please submit your application for an open position to <https://www.careers.pinnacleliving.com>.

What is Recruitment Fraud?

Recruitment fraud is a sophisticated scheme that offers fictitious job opportunities to people. This type of fraud is normally done through online services such as bogus websites, or through unsolicited emails claiming to be from Pinnacle. These emails request recipients to provide personal information, sign bogus letters of employment, organize visas and ultimately request payments to submit false applications.

How to Identify Recruitment Fraud

- The email does not come from an official [pinnacleliving.com](https://www.pinnacleliving.com) email address and instead uses an address from a free email service such as: Gmail, Outlook.com, Live.com, Yahoo, AOL or a combination of these.
- You are asked to interview over an Instant Messenger type program.
- You are guaranteed a work-from-home position.
- You are offered a check to process before being interviewed. The perpetrators will often ask recipients to complete bogus recruitment documentation, such as application forms, terms and conditions of employment or visa forms. The Pinnacle name and logo is sometimes featured on the documentation without authority.
- There is an early request for personal information such as address details, date of birth, resume (CV), passport details, etc.
- Candidates are requested to contact other companies/individuals such as lawyers, bank officials, travel agencies, courier companies, visa/immigration processing agencies, etc.
- The perpetrators may even offer to pay a large percentage of the fees requested and ask the candidate to pay the remaining amount.
- There is an insistence on urgency.

Pinnacle employment policies and processes involve personal interviews in most cases and candidates who seek employment with us are never required to pay any sum of money in advance. To do so would be contrary to our business conduct guidelines and ethical practices.

What Should I Do?

- Please report all perceived scams to local authorities.
- Please contact the FBI at this link to report the internet scam: <https://www.ic3.gov/complaint/default.aspx>